# **User guide**



# Doorphone

SC901AU / SC902AU SC100AU SC200AU / SC201AU MHF01X / MHF02X MHF03X / MHF04X MHF05X / MHF06X





This manual describes how to use the following products: SC900AU Lithium/lithium 1-button 1-home doorphone kit SC901AU Mains/mains code-operated 1-home doorphone kit SC902AU Mains/lithium 1-button 1-home doorphone kit SC903AU Lithium/mains code-operated 1-home doorphone kit SC100AU Interior handset unit + base + EU power pack SC200AU Mains-powered controller SC201AU Lithium battery-operated controller MHF01X Translucent 2-home outdoor caller unit MHF02X Translucent code-operated 2-home outdoor caller unit MHF03X Opaque 1-home outdoor caller unit MHF04X Opaque 2-home outdoor caller unit Opaque code-operated 1-home outdoor caller unit MHF05X Opaque code-operated 2-home outdoor caller unit MHF06X

## Avant-propos

The doorphone system can be used to welcome and filter visitors, listen in to background sounds at each access point and communicate with another handset.

It can also be used to remotely control:

- one or several electrical latches,
- one or several automatic gate control systems,
- one or several automatic garage door control systems,
- one or several lights.

It also allows users to check the status of access points or lights using the screen on the handset at any time.

Several additional interior handset units can be added to the doorphone system (maximum of 4 per call button).

Waste processing of electrical and electronic devices at the end of their service life (Applicable in European Union countries and other European countries with a waste collection system). Used on products or product packaging, this symbol indicates that the product must not be thrown out with household waste. It must be taken to a waste collection point for electrical and electronic product recycling. When you make sure that this product is disposed of in the most appropriate manner, you are helping to protect the environment and human health. If you would like additional information concerning the recycling of this product, please contact your town/city council, nearest waste collection centre or the shop where you bought the product.

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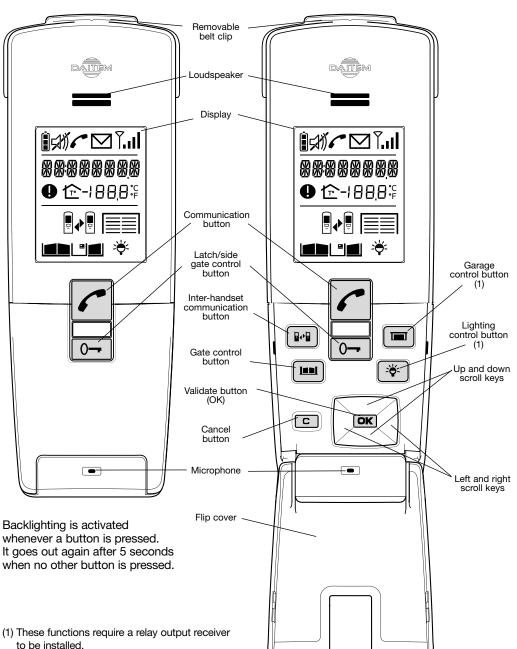
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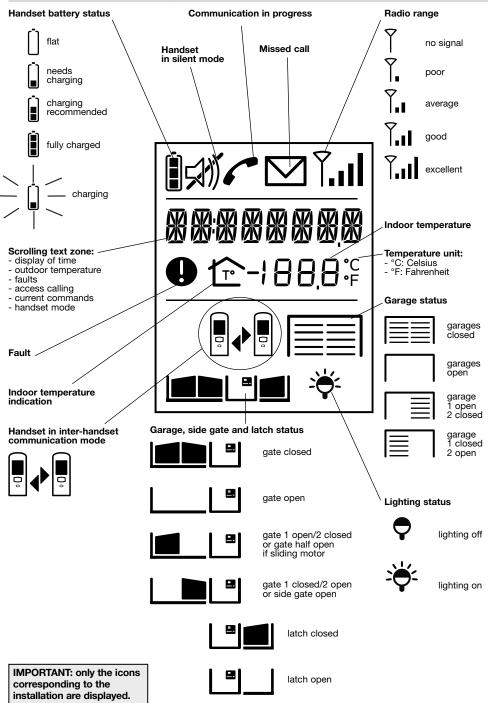
## 1.1 Description of handset

Cover closed

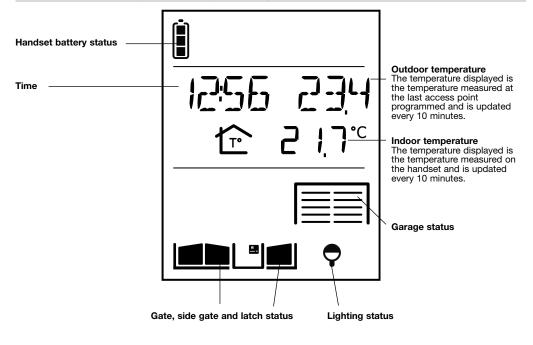
Cover open



## 1.2 Description of display



1.3 Handset display in standby mode (general information screen)



IMPORTANT: if the handsets or controllers are too close to each other when you perform different tests, this may cause disturbance (Larsen effects, crackling, etc.). Move the various devices over 3 metres away from each other.

## 2. Answering a visitor's call

The handset rings (1) (unless it is in silent mode) and the backlighting flashes.



The name of the access point calling (2) is displayed.

- (1) If nobody answers, the handset rings for 20 secs (factory setting) and then stops. The duration of ringing can be adjusted (see Programming handset operating options). If the handset is on its base, the handset rings at the programmed volume (see Modifying handset operating options). If the handset is off its base, the ringing volume becomes progressively louder (from level 1 to the programmed level).
- (2) The names of access points can be customised (see Modifying doorphone operating options).

## 2.1 Using the handset in handsfree mode (handset on base)

1. Press 🥜

İ	6	1	<b></b>
A	ICE	55	1
	Ē	21	٦٠с

- 2. You can now talk.
- 3. At the end of communication, press

If no button is pressed, communication is automatically cut off after 3 minutes.

<u>|</u> |256\_234 12:217°

You can switch to "handheld" mode at any time by taking the handset off the base.

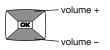
2.2 Using the handset in handheld mode (handset off base)

- If the handset is on the base, pick it up:
   if the automatic handheld mode has been
  - activated, communication is established, - if not, press **?**.



If the handset is already off the base, press 🌈

2. Open the flip cover to talk and adjust the volume using the keys



3. At the end of communication, press

**and/or** put the handset back on the base (the handset beeps 3 times if it is correctly positioned on the base).

Î Îc	<u>56 234</u> 企 2 17°

If no button is pressed, communication is automatically cut off after 3 minutes.



## 3. Switching the handset to silent mode

The handset can be switched to silent mode using the key

The handset then remains in silent mode for 12 hours or until it is switched back to ringing mode.

1. Press for 5 seconds until the 🕬 icon is displayed.



1256 234 1256 234

•

2. To switch back to ringing mode, press for 5 seconds until the 🔊 icon disappears.

## 4. Listen-in function

You can listen in to background sounds at the different access points where the outdoor caller units are installed using the  $rac{1}{r}$  key.

## 1. Quickly press

2. If you have more than 2 access points, select the one you wish to listen in to using the keys



If you only have one access point Listen-in begins and you will hear what is happening at the selected outdoor caller unit and the person in front of the unit will be able to hear you too.

3. Press again on *r* to end listen-in.







## 5. Inter-handset communication function

You can communicate with another handset using the key

Handset making the call Handset being called 1. Pick up the handset (if it is on the base), open the flip cover and quickly press ( 2. If you have more than Ĥ 2 handsets, HANDSET2 (1) select the handset to be 企 217° called using the kevs OK then **OK**. If you have 2 handsets, The handset rings (unless it is in the inter-handset silent mode) and the communication function is HANJISETZ backlighting flashes. If the HAN'ISET 1 handset is on the base, pick it activated. .2 I7° Ē '**5 1**... up. Otherwise, press اكره اكك 3. You can talk and adjust the Open the flip cover and talk, Ĩ.**.**| Ĥ 6 Ĥ ĭ.ıl 6 adjusting the communication volume using the keys HANDSET2 HANDSET 1 volume using the keys volume + Ê 2!7° 企 2170 OK volume + ₿₽₿ ₽₽₽ OK volume -volume -4. At the end of communication, At the end of communication, Ô Ĥ press *c* and/or put the press *c* and/or put the 1256 234 1256 234 handset back on the base. handset back on the base. ድ 2ሀንግ Ê 217° 

IMPORTANT: if a call is triggered by an outdoor caller unit during inter-handset communication, the outdoor caller unit sounds engaged.

(1) The name of the handset can be customised (see Modifying handset operating options).



# 6. Controlling latch access

The installation has a latch or a lock and a gate.

## 6.1 When communicating

You are communicating with access 1, for example.







2. The latch of the access making the call is unlocked within 5 sec. At the end of communication, the latch status icon is updated (if a position contact is connected).

Û
1256 234
<u>È 217°</u>

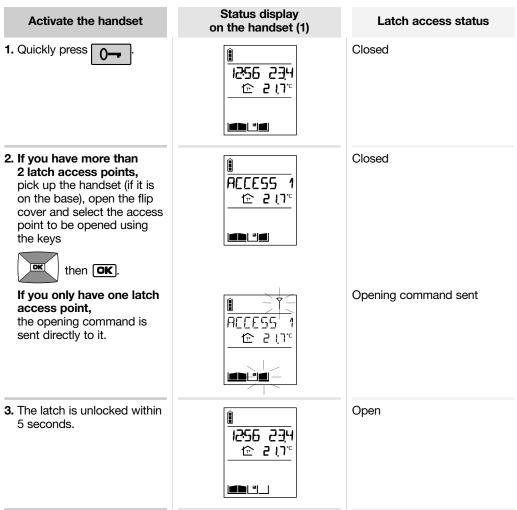
#### 6.2.1 Using the keypad caller unit

Status display on the handset (1)	Latch access status
<u>1255 234</u> <u>1256 234</u> 	Closed
<u> </u>  256 234  	Open
	1256 234 È 217° ■■∟■■ 1256 234 È 217°

- (1) If a position contact is connected.
- (2) If you press the wrong button, press (3) then enter the access code again.
- (3) Only applies to the outdoor caller unit with keypad. If the AUTO COMMAND parameter (see
- ACCESS/PARAMETERS/AUTO COMMAND menu) is set to ELECTRIC STRIKE, the latch is opened as soon as the tag is held up to the caller unit or the access code is entered. There is then no need to press .



#### 6.2.2 Using the handset



(1) if a position contact is connected.

# 7. Controlling gate access

The installation includes a gate and a latch.

### 7.1 When communicating

You are communicating with access 1, for example.







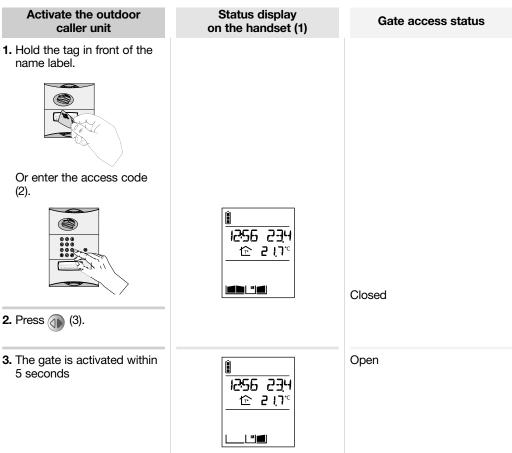
2. The gate at the access point making the call is activated within 5 seconds. At the end of communication, the gate status icon is updated (if a position contact is connected).

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	1256 234
	<u> </u>



#### 7.2 When not communicating

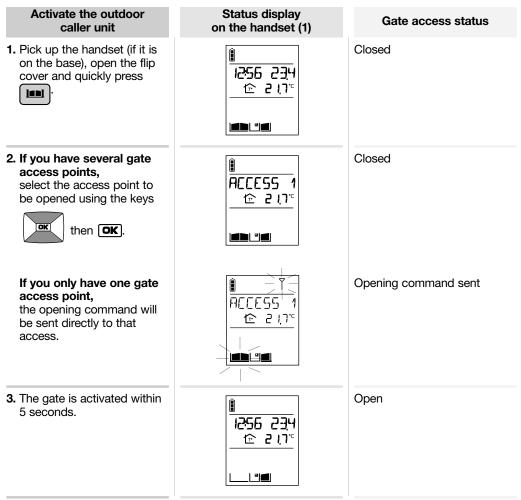
7.2.1 Using the outdoor caller unit with keypad



- (2) If you press the wrong button, press (3) then enter the access code again.
- (3) Only applies to the outdoor caller unit with keypad. If the AUTO COMMAND parameter (see ACCESS/PARAMETERS/AUTO COMMAND menu) is set to GATE, the gate is opened as soon as the tag is held up to the caller unit or the access code is entered. There is then no need to press (...).

<sup>(1)</sup> If a position contact is connected.

#### 7.2.2 Using the handset



(1) if a position contact is connected.



## 8. Controlling side gate access

The installation only has one gate.

## 8.1 When communicating

You are communicating with access 1, for example.





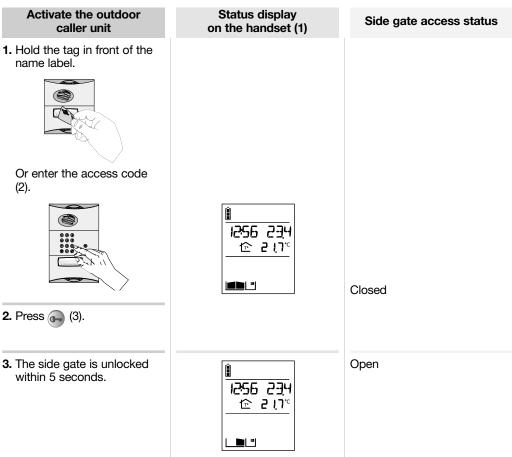


2. The side gate at the access point making the call is unlocked within 5 sec. At the end of communication, the side gate status icon is updated (if a position contact is connected).



#### 8.2 When not communicating

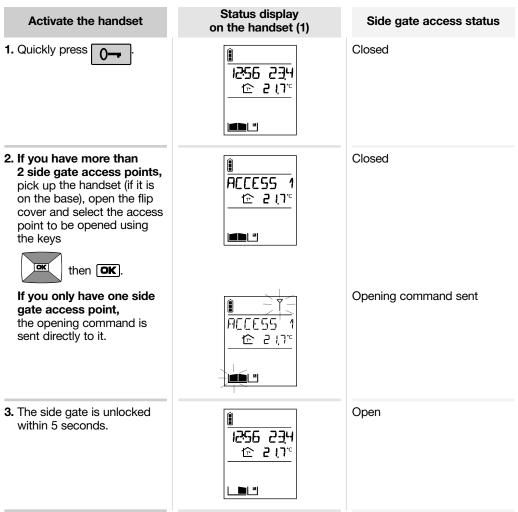
8.2.1 Using the outdoor caller unit with keypad



- (1) If a position contact is connected.
- (2) If you press the wrong button, press (3) then enter the access code again.
- (3) Only applies to the outdoor caller unit with keypad. If the AUTO COMMAND parameter (see ACCESS/PARAMETERS/AUTO COMMAND menu) is set to ELECTRIC STRIKE, the side gate is opened as soon as the tag is held up to the caller unit or the access code is entered. There is then no need to press .



#### 8.2.2 Using the handset

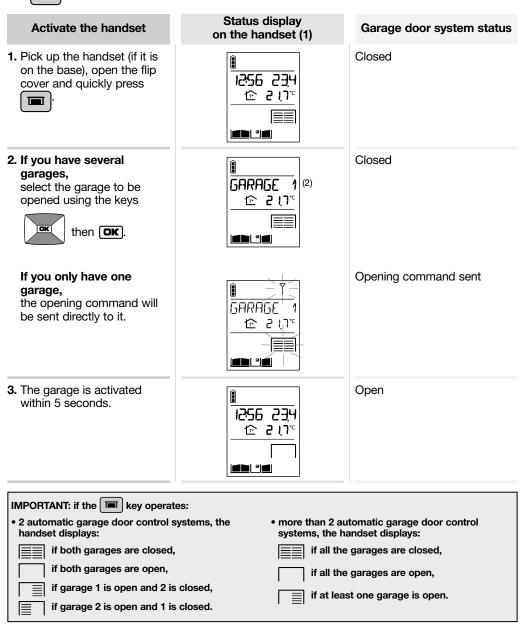


(1) If a position contact is connected.

## 9. Operating an automatic garage door control system

This function requires one or several relay output receivers to be connected.

The **m** key can operate up to four different automatic garage door control systems.



(1) If a position contact is connected to the output receiver.

(2) The name of the automatic garage door control system can be customised (see Modifying handset operating options).

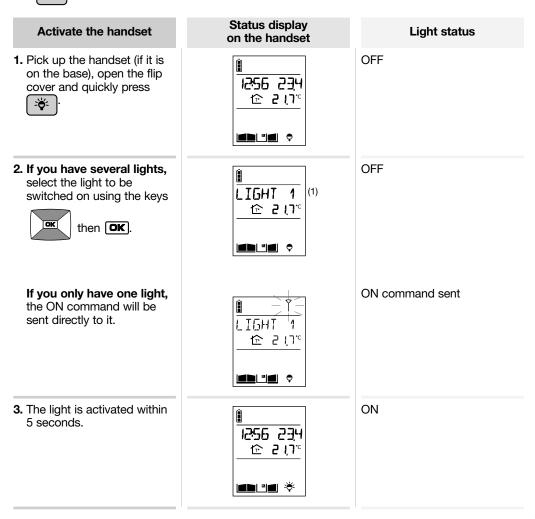


## 10. Controlling lighting

This function requires one or several relay output receivers to be connected.

The 🙀

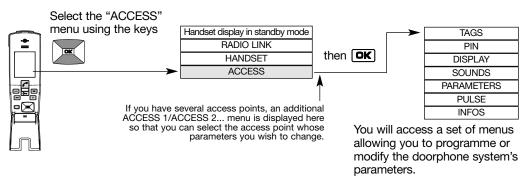
 $\neq$  key can operate up to four different lights.



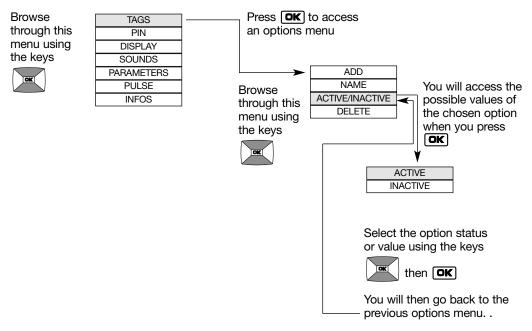
(1) The name of the light can be customised (see Modifying handset operating options).

### 11.1 How to browse through the menus

Pick up the handset and open the flip cover.



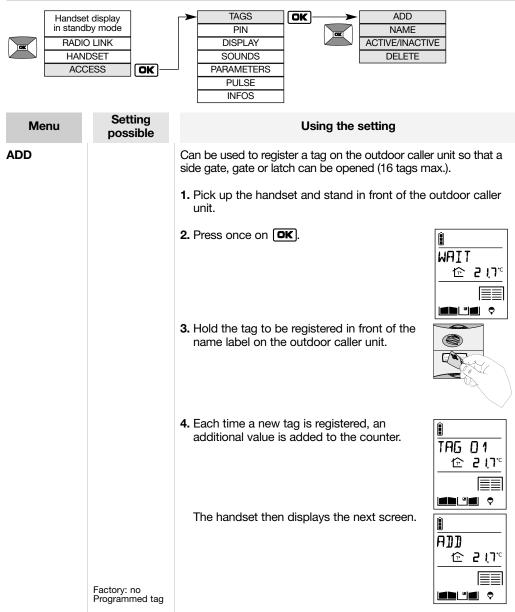
Example of how to browse through the **ACCESS** menu:



- Quickly press C to return to the previous display at any time.
- Press and hold 
   to return to the handset display in standby mode.
- If no button on the handset is pressed for 30 sec, the screen returns to the handset display in standby mode.



## 11.2 Modifying tag options



Menu	Setting possible	Using the setting		
NAME		Can be used to change the name allocated to a previously registered tag (8 characters max.).		
		1. Select the tag to be modified.		
		2. Modify the 1 <sup>st</sup> character using the keys .		
		to quickly scroll through the characters.		
		3. Move on to the next character using the key . The key selects the previous character.		
	Factory: TAG 1 for 1 <sup>st</sup> tag, TAG 2 for 2 <sup>nd</sup> tag, etc.	<ol> <li>Perform steps 2 and 3 for all the characters and then, once the desired name has been programmed, press OK.</li> </ol>		
ACTIVE/ INACTIVE	ACTIVE INACTIVE Factory: ACTIVE for all tags	Activates or deactivates a tag that has already been registered. Each tag is enabled by default when it is registered.		
DELETE		Deletes a tag that has already been registered.		



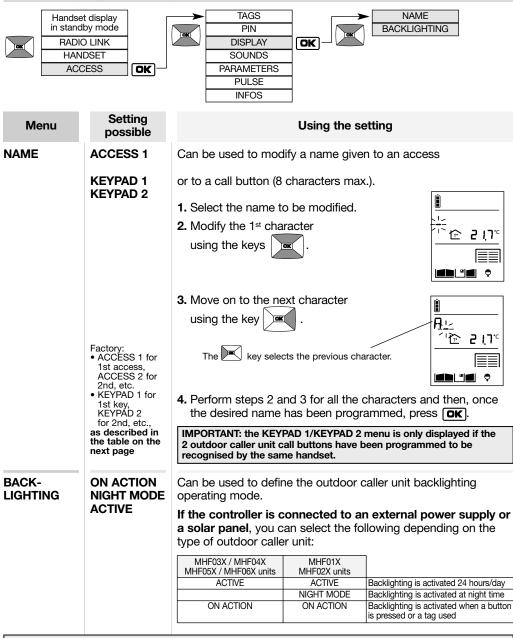
## 11.3 Modifying access code options

IMPORTANT: the CODES menu is only displayed if the outdoor caller unit has a digicode.				
in stand RADI HAN	et display dby mode O LINK IDSET CESS	TAGS PIN DISPLAY SONS PARAMETERS PULSE INFO SIZE ADD NAME ACTIVE/INACTIVE DELETE		
Menu	Setting possible	Using the setting		
SIZE	<b>4, 5, 6</b> Factory: 4	Can be used to define the number of digits (between 4 and 6) for the 16 access codes. To later change the size of the access code, all codes must first be deleted (see DELETE menu).		
ADD		Can be used to programme an access code on the outdoor caller unit so that a side gate, gate or latch can be opened (restricted to 16 codes max.).		
		1. Stand in front of the outdoor caller unit with keypad holding the handset.		
		2. Press ( <b>DK</b> ). ₩AIT ( <u>È</u> 2 !) ( ) ( ) ( ) ( )		
		3. Enter the desired 4 to 6-digit code on the outdoor caller unit keypad.		
		4. Each time a new code is entered, an additional value is added to the counter.		
	Factory: no code programmed for the 16 possible	The handset then moves on to the next screen.		
	tags			

Menu	Setting possible	Using the setting		
NAME	Factory: CODE 1 for 1st code,	<ul> <li>Can be used to change the name given to an access code that has already been registered (8 characters max.).</li> <li>1. Select the code to be modified.</li> <li>2. Modify the 1<sup>st</sup> character using the keys .</li> <li>TIP: press and hold the keys .</li> <li>TIP: press and hold the keys .</li> <li>To quickly scroll through the characters.</li> <li>3. Move on to the next character using the key .</li> <li>The key selects the previous character.</li> <li>4. Perform steps 2 and 3 for all the characters and then,</li> </ul>		
	CODE 2 for 2 <sup>nd</sup> code, etc once the desired name has been pr			
ACTIVE/ INACTIVE	ACTIVE INACTIVE Factory: ACTIVE for all access codes	Activates or deactivates a code that has already been registered. Each code is enabled by default when it is created.		
DELETE		Deletes a code that has already been registered.		



## 11.4 Modifying the display options



IMPORTANT: if a power cut occurs and the controller has battery back-up, backlighting is activated when a button is pressed or a badge used. If the controller is powered by a solar panel, ACTIVE must be selected. Backlighting will be enabled when a button is pressed or a tag used.

Menu	Setting possible	Using the setting
BACK- LIGHTING (cont.)	Factory: ON ACTION	If the controller is battery-powered, backlighting is activated when a button is pressed or a tag used (the BACKLIGHTING menu is not displayed and no other operating mode is possible).

Controller/outdoor caller possible	Default message displayed on handset during a call
from 1 to 4 controllers with 1 outdoor caller unit 1 button	ACCESS X (with X being from 1 to 4 depending on the controller being called)
1 controller with 1 outdoor caller unit 2 buttons	PBUTTON 2 or BUTTON 1
from 2 to 4 controllers with 1 outdoor caller unit 2 buttons	<b>ACCESS X, BUTTON 1</b> or <b>BUTTON 2</b> alternately (with X being from 1 to 4 depending on the controller being called)

## 11.5 Modifying sound options

in star RAD HA	at display dby mode NO LINK NDSET CCESS	TAGS PIN DISPLAY SOUNDS PARAMETERS PULSE INFOS VOLUMES NIGHT MODE STRIKE SOUND KEYPAD TONES VOICE	
Menu	Setting possible	Using the setting	
KEYPAD TONES	INACTIVE LOW HIGH Factory: LOW	Can be used to disable or set the volume of a button when it is pressed and of ringing on the outdoor caller unit. The chosen volume can be heard on the outdoor caller unit when the setting is validated.	
VOICE	<b>1 to 4</b> Factory: 2	Can be used to set the communication volume on the outdoor caller unit to between 1 (quiet) and 4 (loud).	

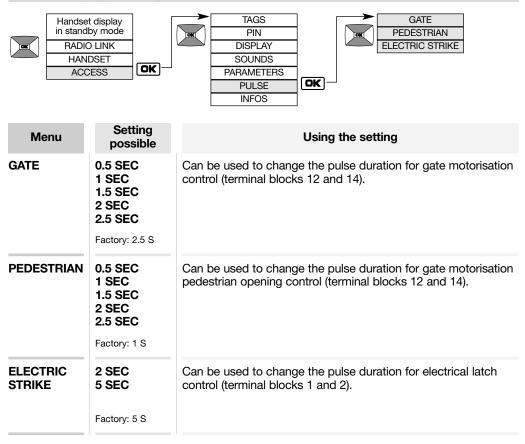


in star RAD HA	set display idby mode DIO LINK NDSET CCESS	TAGS PIN DISPLAY SOUNDS PARAMETERS PULSE INFOS	
Menu	Setting possible	Using the setting	
NIGHT MODE	ACTIVE INACTIVE	Can be used to lower the volume of a button when it is pressed or of ringing on the outdoor caller unit (the volume is lowered to QUIET).	
	Factory: INACTIVE	IMPORTANT: the NIGHT MODE menu is only displayed if the doorphone system has been fitted with an MHF01X or MHF02X caller unit.	
STRIKE SOUND	INACTIVE LOW HIGH Factory: LOW	Can be used to disable or adjust the volume on the outdoor caller unit when an electrical latch is operated.	

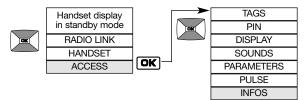
# 11.6 Modifying control options

In stand RADIO HAN	et display lby mode O LINK DSET DESS	TAGS PIN DISPLAY SOUNDS PARAMETERS PULSE INFOS	
Menu	Setting possible	Using the setting	
AUTO COMMAND	KEYPAD	<ul> <li>Can be used to define the command issued when a tag is detected or a code entered.</li> <li>When a tag is used or a code entered, the system waits for the or or or key to be pressed in order to open a latch or a gate control system.</li> <li>IMPORTANT: the KEY setting is only displayed if the doorphone system has been fitted with an outdoor caller unit with keypad.</li> <li>Latch opening (or side gate opening or closing if no latch is connected) will be directly triggered when a tag is used or a code entered rendering it unnecessary to press on.</li> <li>Gate opening or closing will be directly triggered when a tag is used or a code entered rendering it unnecessary to press on.</li> </ul>	
	ELECTRIC STRIKE		
	GATE Factory: ELECTRIC STRIKE		

### 11.7 Modifying opening options



#### 11.8 Information

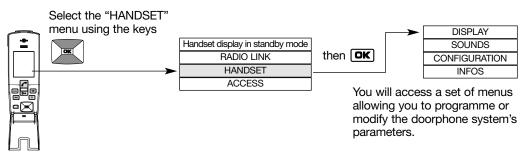


Information for use by the manufacturer.

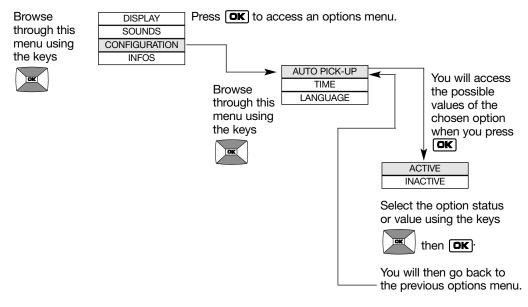


### 12.1 How to browse through the menus

Pick up the handset and open the flip cover.



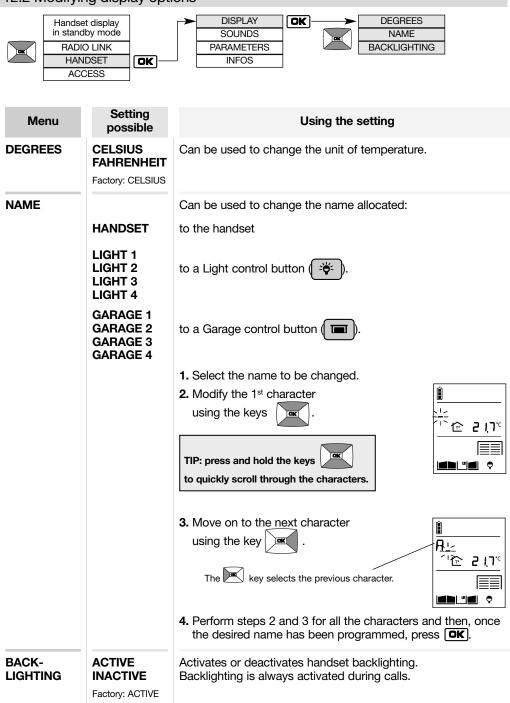
Example of how to browse through the **HANDSET** menu:



• Quickly press C to return to the previous display at any time.

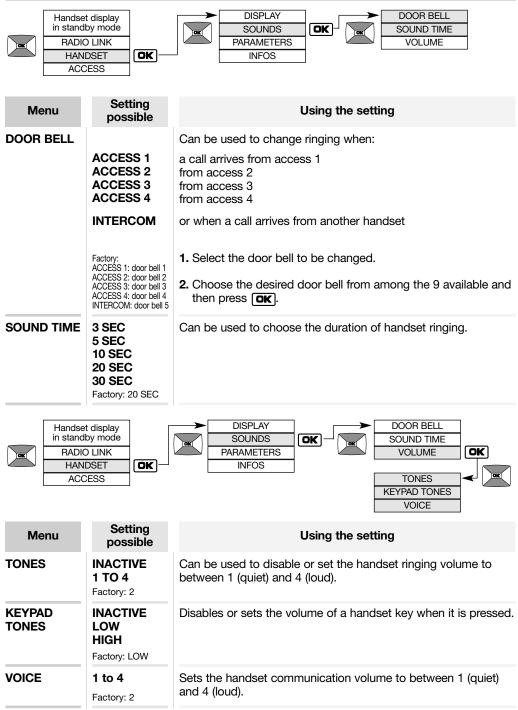
- Press and hold C to return to the handset display in standby mode.
- If no button on the handset is pressed for 30 sec, the screen returns to the handset display in standby mode.

## 12.2 Modifying display options

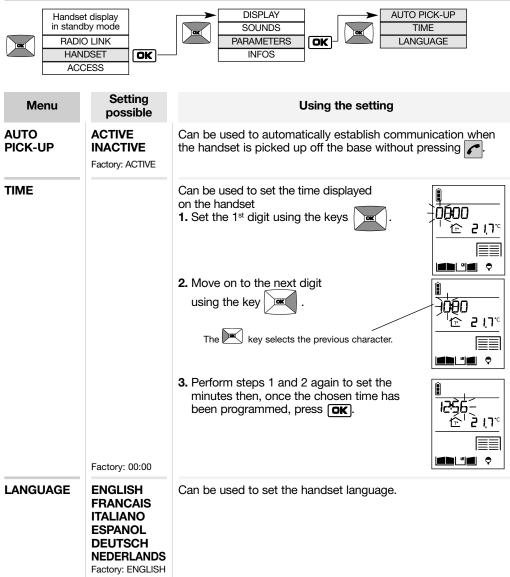




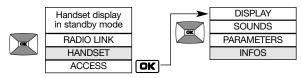
### 12.3 Modifying sound options



## 12.4 Modifying use options



### 12.5 Information



Information for use by the manufacturer.



# 13 Fault indications

Display	Meaning	Solution
	Handset battery charge low.	Put the handset back on its base to charge.
I BATTERY ACCES ● 12 2 17° IIIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIII	Controller batteries flat.	Call the installer out to replace the controller batteries. It is advisable to change the handset battery at the same time.

# 14. Questions and Answers

Questions	Answers	
Why can conversation be "broken" when using the handset?	This can happen when you are at the radio reception limit. The controller cuts off communication when you go beyond this limit. You should move closer to the controller.	
What causes the interference (Larsen effect, crackling, etc.) that can be heard in the handset?	This can happen when the handset is too close to another handset or the controller. Move the various devices over 3 metres away from each other.	
	If there is no electromagnetic interference or no obstacle between the handset and the controller, the "free field" radio range is roughly 400 m. When the handset is inside the home, the radio range is less. Radio wave propagation is limited depending on the type and thickness of the walls or partitions through which they pass.	
Why does the reception quality vary when I move around with the handset?	Trees or bushes 10% to 30% reduction	
	Concrete and breeze-block 50% to 70% reduction Concrete and breeze-block 70% to 90% reduction	
What should I do if I lose the display on my handset?	Simply recharge the handset on its base. The time must be reprogrammed (HANDSET/CONFIGURATION/TIME menu)	
What should I do if the handset does not beep and display $\geq \begin{vmatrix} \\ \\ \\ \\ \\ \end{vmatrix} \leq$ when I put it back on its base?	Check the mains power supply.	
Can I clean my doorphone?	Use soapy water and a soft cloth to clean products whenever necessary. Do not use alcohol or acetone to clean them.	
What should I do if the handset does not ring during a communication test?	<ul> <li>Move closer to the controller.</li> <li>Check that the handset is not in silent mode (A) icon displayed).</li> </ul>	
What does the 🖂 icon displayed on the handset mean?	A visitor came to the outdoor caller unit while you were out. To delete the icon, press on a handset button.	



#### General data

- Failsafe multi-frequency radio technology with a free field (1) range of up to 400 m, according to environmental and installation conditions
- High-fidelity digital sound

#### Outdoor caller unit data

- External boxes made of polycarbonate
- Controller and outdoor caller unit degree of protection: IP54/IK08
- Operating temperature from 20°C to + 70°C
- Controller power supply: 2 x (3.6 V 17 Ah) MPU01X lithium batteries + 1 x (3.6 V 700 mAh) 908-21X lithium-ion battery and/or 12/24 VAC or 12/30V DC power supply and/or 12 V 8 W min. power solar panel, ref. MJU01X.
- 5-year battery life (with MPU01X battery) (2)
- Wiring using 4 wires between the outdoor caller unit and the controller
- Control and powering of any type of low consumption (0.5 A max.) 12 V latches.
- Control of safety ELV motorisation system able to operate with a 48 V DC/1 A dry contact (relay or switch)
- All controller inputs/outputs are SELV types

#### Internal handset unit data

- Interior boxes made of ABS
- Degree of protection: IP31/IK04
- Operating temperature from -5°C to +55°C
- · Base powered by mains supply: via 220 V/6 V transformer
- Rechargeable handset powered by MTU01X plug-in lithium-ion battery
- Rechargeable handset battery life when off base: 15 days (3)
- Battery base battery life: 5 years (3)
- (1) The free field range corresponds to the maximum theoretical distance separating the controller and the handset when there are no obstacles in the way (e.g. wall, screen, vegetation, electromagnetic disturbance, etc.) likely to reduce the range.
- (2) The battery life is based on household use, i.e.: 2 x 10-second communications, 7 latch commands and 6 gate commands per day for a controller and an outdoor caller unit without digicode, 1 x 10-second communication, 4 latch commands (without outdoor caller unit backlighting) and 5 gate commands (without outdoor caller unit backlighting)
- (3) The battery life is based on household use, i.e. 2 x 10-second communications, 2 x 10-second inter-handset communications and 6 commands (2 latch commands, 2 gate commands, 1 lighting command, and 1 garage door command) per day.

#### DECLARATION OF CONFORMITY

in compliance with the following harmonised European standards

Manufacturer: Hager Security SAS • Address: F-38926 Crolles Cedex - France Product type: Doorphone • Trade mark: Daitem

We declare under our sole responsibility that the products to which this declaration relates are compliant with the essential requirements of the following directives:

- R&TTE Directive: 99/5/CE
- Low Voltage Directive: 2006/95/CE • ROHS directive: 2002/95/CE

	Product reference	SC100AU
	EN 300 220-2 V2.1.2	X
:	EN 60950 (2006)	X
	EN 301 489-1 V1.8.1	X

These products can be used in all EU and EEA countries and Switzerland.

Crolles, 06/05/10
Signature: Patrick Berna

Signature: Patrick Bernard Research & Development Director



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